

# City of St. Ann

## Resident Information Packet



City Hall (314) 427-8009

VISIT THE CITY ONLINE AT: [www.stannmo.org](http://www.stannmo.org)

### Phone Numbers Mayor and Aldermen

#### MAYOR

Amy Poelker  
517-2378



#### WARD 1

Kathi Asinger Campbell  
604-0820  
Jan Shy  
426-2474



#### WARD 2

Jennie Marino  
722-8983  
William Croney  
423-9737



#### WARD 3

Rebekah Jimenez  
216-0876  
Jennifer Russell  
609-9765



#### WARD 4

Iven Sparks  
739-7198  
Daniel Murphy  
267-4611



#### CHIEF OF POLICE

Aaron Jimenez  
427-8000



#### CITY ADMINISTRATOR

Matt Conley  
427-8009

#### POPULATION

13,019

#### AREA

3 square miles

#### GOVERNMENT

The city operates under a  
Fourth Class City  
Government with a  
Mayor-  
Board of Aldermen Form.

Dear New Resident:

Welcome to St. Ann, Missouri! New residents to our community quickly become aware that the quality of life here is unparalleled; which is one of the many reasons that more than 13,000 people have decided to call St. Ann home. To help you get settled and learn about your new community, we have prepared this guide which contains helpful information about St. Ann. Some of the information you will find includes a directory of services, a list of elected officials, city contact information, and history about the founding of our community.

Again, welcome to St. Ann. Should you have any questions not answered in this guide, please call City Hall at (314) 427-8009 or visit our Web site at: [www.stannmo.org](http://www.stannmo.org)

Kindest Regards,

City of St. Ann Mayor, Board of Aldermen, and City Staff

### Support Your Local Business

In today's economy a great deal of thought goes into how to maintain property values, grow community, and strengthen the local economy. It is the strength of the local economy that helps to provide the delivery of public services that residents have grown to expect and anticipate. One of the easiest ways to accomplish these things is to support those local backyard businesses in your neighborhood. Now that doesn't mean that when you look out the window you will literally see a business in your backyard, but in a community no larger than St. Ann, local businesses aren't much farther away than that. Local businesses and property owners are also doing their part to encourage people to support local businesses through improvements.

As local businesses continue to improve their facilities, they will attract additional businesses; which brings more opportunity for shopping and dining experiences. At the same time local support for these businesses grow; property values improve, a stronger sense of community is created, and stronger neighborhoods are realized with local businesses becoming a supporter of the neighborhoods as much as the neighborhood supports the businesses in their own backyard.

**City Hall Hours: M-F 8:00 a.m. – 4:00 p.m.**

VISIT THE CITY ONLINE AT: [WWW.STANNMO.ORG](http://WWW.STANNMO.ORG)

# Helpful Services

**Cable Television .....**(800) 211-4450

**Driver Licenses/Vehicle Registration**  
.....(314) 298-0127

**Electrical Service .....**(314) 342-1000  
Ameren

**Fire & Ambulance Protection**  
Community Fire District .....(314) 428-1128  
West Overland Fire District....(314) 428-6069

**Gas Service .....**(314) 621-6960  
Spire

**Library .....**(314) 994-3300

**Metropolitan Sewer District .**(314) 768-6200

**Post Office .....**(314) 428-5380

**School Registration**  
Ritenour School District.....(314) 493-6010  
Pattonville School District.....(314) 213-8001

**St. Louis County Government**(314) 615-5000

**St. Louis County Public Works**(314) 615-4100  
For re-occupancy inspections.

**Trash Collection .....**(636) 321-2100  
Waste Connections

**Voter Registration.....**(314) 615-1800  
St. Louis County Voter Registration and  
address transfer postcards are available at the  
Administration Office at City Hall.

**Water Service.....**(866) 430-0820  
Missouri American Water

## City Numbers

<b>City Hall.....</b>	<b>427-8009</b>
<b>Community Center.....</b>	<b>429-4545</b>
<b>Golf Course.....</b>	<b>423-6400</b>
<b>Municipal Court .....</b>	<b>428-6811</b>
<b>Municipal Pool.....</b>	<b>423-6655</b>
<b>Police Department .....</b>	<b>427-8000</b>
<b>Public Services (Street Dept.) .....</b>	<b>423-2917</b>

## TEXT MY GOV

We have exciting news – The City of St. Ann has adopted TEXT MY GOV. This is an interactive resource for questions and notifications. You don't need a computer – your cell phone will do the trick.

This is a way that we can contact you if a serious situation is taking place which may impact you. It is also an easy way for you to get information regarding all sorts of things, including road closures to how to get a permit for a garage sale and many, many, many other topics.

To receive text notifications from the City of St. Ann, please **sign up today by texting STANN to 91896**. You may also opt out at any time. The system will ask you to reply YES. Please do so.

To get started **Text Hi to 314-271-2444**. More information will be available at City Hall and at Neighborhood Watch meetings.

How it works, you text a message to **314-271-2444** (for example, your message could say "snow"). The word snow will not currently give you information, but it will send a message to several people that the system did not meet your needs. You will get a brief answer that says that the information you are looking for is not currently available and you should get a reply within 24 hours from a city employee. After that happens, we will work on getting the information you wanted to you.

Many other cities in Missouri and other states are using this system to communicate with their residents. After you have tried the system, please feel free to call 314-323-0835 or send an email to [mnolen@stannmo.org](mailto:mnolen@stannmo.org) with any suggestions you may have for improvement.

## COMMUNITY CENTER INFORMATION

**#1 Community Center Drive  
St. Ann, MO, 63074**

**Center Hours: See website for more info**

**Mon-Fri 6:30am-9pm**

**Saturdays 9am-9pm**

**Sundays Noon-6pm**

Center hours: ie: Resident/Membership ID's, Pavilion rentals, fitness areas including dry sauna, handball/racquetball courts, gymnasium area, and locker rooms.

Business offices open M-F 8-4PM.

**Senior Walking/Monday-Friday**

**6:30-8:30am**

**17 Laps = 1 mile in gymnasium**

Residents of St. Ann, 3 years and older may purchase a Privilege ID card which will enable them to receive discounts on:

- ❖ Pavilion and Room rentals
- ❖ Ballet/Dance Classes
- ❖ Dog Training Classes
- ❖ Golf Course Rates
- ❖ Disc Golf Rates
- ❖ Senior Transportation
- ❖ Racquetball Court Rental
- ❖ Aerobics Classes (all ages)
- ❖ Fitness memberships at the community center
- ❖ Pool Admission or Membership in 2025

### **\*RESIDENT PAVILION**

#### **RENTALS OPENING DAY:**

*Is the first Saturday of November for the following year. No cost ball field permits are also available during baseball and soccer season.*

*\*Room rentals can accommodate 50-460 people.*

**COMING SOON:** New rental space at Tiemeyer in 2025.

**Resident Id's** will be required to prove residency at some special events like our May and October Resident Dumpster Dates, the Resident Children's Egg Hunt and discounts for Programs/Special Events offered through the St. Ann Parks and Recreation Department and

The cards can be purchased at the Community Center, #1 Community Center

Drive. Two forms of identification are required to prove you are a St. Ann resident. One form is a valid driver's license or passport. The other form is a current unpaid gas or electric bill or a current occupancy permit *with your name on it*. Resident ID Privilege Cards are \$12 each and expire one year from month of purchase.

\* Senior citizens 62 and older pay \$12 for a Non-Expiring ID Card. (*Lost/Reprint fees still apply*)

**Fitness Membership: Weight Room & Cardio Room Access, plus resident discounts, those memberships & prices are listed below...**

*See more detailed Membership Information including guest policies in community center information page or pick up a brochure at community center.*

**• Resident Teen Membership (14 - 17 yrs.)  
Resident Membership (18-61 yrs.) \$80**

*Note: 14 & 15 year old's require a weight waiver and must complete an orientation class and must be accompanied by an adult 18 or older.*

**• Senior Resident Membership (62 +) \$40 yearly**

*Senior residents may be eligible for the Free Silver Sneakers or Active Renew Memberships. Please check with your insurance company before coming to buy your membership. If you need help our senior coordinator will be happy to arrange an appointment to help you.)*

**• Resident Family Membership\* \$200 yearly**

*\*Covers first 4 immediate family members. Each additional member is \$25 each. Must reside in same residence and have their names on occupancy permit. (*Immediate Family: Father, Mother, Son, Daughter*)*

## TRASH & RECYCLING PROVIDER

**AS OF APRIL 1, 2024**

### **CHANGES HAVE BEEN MADE TO YOUR TRASH COLLECTION DAY**

**Trash and recycling will be serviced on WEDNESDAY's.**

#### **WASTE CONNECTIONS**

Billing is arranged through Waste Connections. Call to set up this service **(636) 321-2100**.

#### **PICKUP RULES and PROCEDURES**

**All trash containers, bulky items and recycling containers** must be at the curb by 6:00 a.m. the day of pickup. Trash and recycling containers can be placed at the curb the night before pickup after 5:00 p.m. and must be removed from the curb by 8:00 p.m. the day of pickup. All trash must be contained in a trash container with a tight fitting lid.

**BULKY ITEMS**, such as household furniture, mattresses, etc. will be picked up by appointment only. To schedule this pickup please call Waste Connections (636) 321-2100. NO building materials, concrete, asphalt, shingles, drywall or auto parts (other than tires) will be picked up.

**WHITE GOODS**, such as water heaters, stoves, washers, dryers, refrigerators, tires and batteries will be picked up by appointment. To schedule this pickup please call Waste Connections (636) 321-2100.

### **TRASH, BULKY ITEMS AND RECYCLING ITEMS WILL BE PICKED UP ONCE PER WEEK ON WEDNESDAY.**

#### **HOLIDAYS OBSERVED BY WASTE CONNECTIONS ARE:**

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

If any of the holidays are on your scheduled day then the day and the days that proceed will roll to the following day. Example: The holiday is on a Wednesday; the Wednesday pickup goes to Thursday.

#### **WASTE CONNECTIONS DISCOUNT**

Waste Connections offers a 35% cost reduction for senior citizens 62 years of age and older. Must be residents. Contact Waste Connections (636) 321-2100 to sign up.

## **YARD WASTE SERVICE**

The City of St. Ann provides weekly yard-waste collection to all single-family households:

**Ward 1: Tuesdays**

**Ward 2: Wednesday**

**Ward 3: Monday (may run over to Tuesday)**

**Ward 4: Thursday**

- Loose yard-waste must be bagged in standard 30-gallon paper yard-waste bags or placed in designated 90-gallon cans or smaller.
- Resident owned containers should be marked with the letter "X" (on all sides of the can) in a different color than the container and placed at the curb with the "X" visible from the street.
- May not exceed the top of the can.
- Yard-Waste carts are to be used for yard waste ONLY.
- Yard-Waste with trash mixed in will NOT be collected.
- Yard-Waste in plastic bags or cardboard boxes will NOT be collected.
- Tree limbs and branches less than six inches (6") in diameter must be tied (with twine – NO WIRE) in bundles no larger than four feet (4') long by twenty four inches (24") in diameter; however, no bundle is to weigh more than fifty (50) pounds.
- Christmas Trees must be free of all decorations including tinsel, garland, ornaments and lights. The tree must also be cut shorter than four feet (4') in length.

#### **How do I report a street light outage?**

Public street lights in the City of St. Ann are maintained by Ameren.

Contact Ameren directly at 1-800-552-7583 or [servicerequests@ameren.com](mailto:servicerequests@ameren.com).

Please include address of street light and pole number. The pole number can be found on a tag located about eye level as you are looking at the light pole and will start with "SA."

### **Snow and Ice Removal**

Whenever there is broadcasted, on any two (2) TV or radio stations, (1) A National Weather Service Winter Weather Advisory, or (2) A winter weather warning predicting snow accumulations of two (2) inches or more, or (3) A prediction of any ice accumulation, there shall be no parking on any part of any street within the City, unless such street has been deemed clear of snow, ice or freezing rain by the Director of Public Works or his designee or twelve (12) hours has elapsed since the end of the storm's accumulating precipitation.

Vehicles found parked in violation hereof may be towed in accordance with the provisions of Chapter 395 of the Municipal Code.

No person shall interfere with snow removal equipment while same is in operation.

Any person violating the provisions hereof shall be deemed guilty of a misdemeanor and, upon conviction thereof, be subject to penalties, provided that the fine for the first such offense shall be fifteen dollars (\$15.00) and the fine for each offense thereafter shall be twenty-five dollars (\$25.00).

Upon application to and approval by the Director of Public Works, a snow removal exemption certificate may be issued if the Director of Public Works is satisfied that on-site parking is not available because of the lack of a driveway or the insufficiency of driveway space. Such certificate shall be renewed annually.

### **GARAGE SALES - GENERAL RULES & REGULATIONS**

A person conducting a garage sale at property located in the R-1, R-2, or R-3, residential zoning district shall be entitled to apply for two (2) garage sale licenses in a twelve-month period, and each such license shall be valid for one (1) day only.

The applicant shall not place more than one (1) advertising sign on the property, which shall be limited to the day of the sale, and shall remove such sign at the end of the sale, and one (1) advertising sign off-premises, which shall be limited to the day of the sale, and shall be removed by 6:00 pm the day of the sale.

No off-premise sign shall be placed without the prior consent of the owner of such premises. Owner's authorization shall be shown on the back of such sign. Each such sign shall contain the number of the garage sale license authorizing the sale, the date of sale and shall not exceed three (3) feet in height.

**"NO SIGN SHALL BE ATTACHED TO ANY UTILITY POLE, STREET SIGN, FENCE, GUARDRAIL OR OTHER STRUCTURE ON PUBLIC PROPERTY. SUCH SIGNS ARE SUBJECT TO REMOVAL BY THE CITY WITHOUT FURTHER NOTICE".**

No other advertising shall be permitted on the property or within the city. This restriction shall not apply to newspaper advertisements or notices on bulletin boards located inside a business location. Violation of the advertising provision of this section shall automatically revoke the garage sale license issued and the violator shall be subject to the penalties provided for violation of city ordinances. Signs cannot be put on any public right-of-way. Residential garage or patio sale signs are not to exceed three (3) square feet and three (3) feet in height.

The fee for a GARAGE SALE PERMIT is \$ 5.00 per sale date (limit of two per year)

### **PETS IN THE CITY NEED TO BE LICENSED**

The City of St. Ann provides a service for animal control to the community. In order for our community to have an effective animal control program, the City of St. Ann has an animal control officer and several animal ordinances. The ordinances are guidelines for the community to ensure that we provide a safe and healthy environment for our pets and loved ones.

One of the most important animal ordinances in the city of St. Ann is the requirement that all pets, cats and dogs, be licensed. The importance of this ordinance is without mention. It assists the animal control officer in identifying your pet if it were to get loose or escape from your residence. If your pet is found with a license tag, then it can be returned to you with minimal delay. If your pet is NOT licensed and the animal control officer finds it running at large, it can be mistaken as a stray where it would be taken to an animal shelter and put up for adoption. An animal license that identifies the proper owner can prevent this from happening. Another benefit of the animal licensing program is it assists the city in keeping record of the number of animals within our community, which provides us with the information we need to provide adequate service to the community.

The City of St. Ann has a limit of **three (3) animals per household**. Proof of rabies vaccination/certificate is required when applying for a St. Ann cat or dog license. The cost per license tag is \$10.00 for a spayed or neutered animal and \$50.00 for an unaltered animal. Pets are to be licensed at the beginning of each year and are considered late after April 30<sup>th</sup> each year.

In the month of April, a dog and cat inoculation clinic is offered to residents to vaccinate their animals at a discounted rate. A registered veterinarian performs all dog and cat inoculations. St. Ann tags are also available for purchase at this clinic or can be purchased at City Hall.

If you need any information regarding licensing your pet or animal control issues, please contact Animal Control (314) 427-8009.

### **MEETINGS HELD MONTHLY**

#### **Board of Aldermen**

1<sup>st</sup> Monday of each month at 7:00 p.m.

#### **Planning and Zoning Commission**

2<sup>nd</sup> Monday of each month at 6:30 p.m.

As Needed.

#### **Police Commissioners**

1<sup>st</sup> Wednesday of each month at 6:30 p.m.

As Needed.

#### **Board of Adjustment**

3<sup>rd</sup> Monday of each month at 6:30 p.m.

As Needed.

#### **Park Board**

3<sup>rd</sup> Monday of each month at 6:30 p.m. at the Community Center.

#### **Board of Aldermen Committee (Work Session)**

Last Monday of each month at 6:30 p.m.

## **Building & Zoning Department**

The Building & Zoning Department issues permits for driveways, new construction, additions, remodeling, sheds, garages, other structures, pools, and fences. This department also does the inspections associated with the construction.

**As of May 1, 2023**, The City of St. Ann has contracted with St. Louis County to perform the residential re-occupancy inspections. For more information, please contact St. Louis County (314) 615-4100.

Once an inspection has passed with St. Louis County, the new owner/tenant will come to the City of St. Ann to obtain occupancy permit.

Some common permit requests are listed below. If you are unsure whether a permit is required for a specific installation, it's best to call the Building Department at (314) 427-8009 before construction begins.

**1. Driveways:** Newly constructed driveways must be made of asphalt or concrete only. There is a width restriction in the front yard of 24'. Permit is required for replacement and/or overlay.

**2. Sheds:** Sheds up to 200 sq. ft. in area are permitted, in addition to other accessory structures. They may be of wood or metal and must be located on a concrete base or treated timbers. Shed replacement or new construction requires a permit.

**3. Fences:** A fence to be located within a side or rear yard shall be of the chain link type, wood picket, board-on-board or solid vinyl/vinyl covered fence material and shall not exceed a height of six (6) feet. If the fence is proposed to be less than six (6) feet high it shall be adjusted down in six (6) inch increments. All wood product fencing shall consist of minimum 1" x 4" nominal size vertical members and minimum 2" x 4" nominal size horizontal support members. Fences constructed of wood shall be of material pressure treated with an approved wood preservative or be of wood naturally resistant to rot and insect infestation such as redwood or cedar and provide a minimum airflow space of half (1/2) inch between vertical members for a picket design and four (4) inches of minimum space between vertical members for a shadow box or board-on-board design fence. Tight board wood fences such as a stockade design are prohibited. However, solid vinyl or vinyl covered fences may be constructed with zero clearance between fence members.

When a new fence is proposed along a property line that parallels an existing fence then either the existing fence, with fence owner's permission, shall be removed or; the proposed fence must be set back from the existing fence a minimum of three (3) feet.

It shall be the responsibility of the property owner to verify the property line location prior to erecting a fence or in authorizing another person to erect a fence. The owner of a fence is required to maintain the growth of weeds and grass between, beneath and adjacent to all fences to a height not exceeding eight (8) inches.

All fences shall be designed and constructed to withstand wind gusts of seventy (70) miles per hour and shall be continuously maintained in an upright manner, ninety (90) degrees vertical to the ground, free from defects and peeling paint, exposed wood and otherwise compromised finishes.

A fence to be located on an interior lot may not extend forward of the rear line of the main building except where there is a side entry to the building, in which case the fence may be located in front of said opening but behind the building line.

A fence to be located on a corner lot may extend to the front building line on each side that fronts a street. No fence shall be permitted within a front yard, however, landscaped borders of picket or other ornamental design shall be permitted in the front yard to a height of eighteen (18) inches.

Fences shall be erected so that exposed supporting fence members face the area to be enclosed or bordered except, in cases where the fence looks identical from either side, this provision shall not apply.

All fences and fence replacements require a permit.

**4. Dish Antennas:** Antennas smaller than 24" in diameter are exempt from a permit. Larger dishes require a permit and must be located 10' from property line, with a maximum height of 10', located in the rear yard only.

**5. Front Porches:** Porch roofs may project into the front yard a maximum of 6 feet. Porch floor, foundation, and steps must be of concrete or masonry only. All construction requires a permit.

**6. Garages:** Attached and detached garages are permitted on the basis of lot size, main structure size, set backs, and height limitations. In all instances a permit is required for a garage or carport.

**7. Dog Kennel:** A chain link dog kennel up to 100 sq. ft. in area is permitted in the rear yard. It must be located on a 3 inch concrete slab, at least 5 feet from property lines with a 6 foot maximum height limit. Construction Permit is required.

**8. Open Burning:** The open burning of wood is prohibited except where said burning is done in an appropriate container, appliance or fireplace structure that is designed and intended to be used for the

purpose of wood burning, and has a base dimension no greater than sixteen (16) square feet. Check with the local Fire District for any necessary permits or restrictions.

**9. Dumpsters/Storage Container:** Permits are required and the cost is \$10.00 for (30) thirty days.

**10. Roofing Permit:** A permit is required for re-roof and shingle replacement (2 layer maximum.). Please contact City Hall for specifics.

### **When Permits Are Not Required**

At this time a permit is not required for the following installations. This information is subject to change without notice. **(Please call (314) 427-8009, for verification.)**

- Replacement of guttering and downspouts.
- The installation of residential insulation.
- Dish Antennas 24" or smaller in diameter. (placement restrictions).
- Exterior siding, soffit, and fascia coverings.
- Replacement doors and windows of the same size as existing. Larger or smaller installations do require a permit.

### **Common Ordinance Violations**

The following are the most common ordinance violations.

Construction without having obtained proper permits.

- Not having appropriate occupancy permit.
- Grass or weeds in excess of 8" in height.
- Parking of unlicensed, improperly licensed or derelict vehicles on private or public property.
- Minimum standard violations or inadequate property maintenance.
- Installation of sheds, fences, pools, decks, porches, or other structures without proper permits.
- Improper storage of firewood.
- Outside storage of equipment, material, appliances, or parts prohibited by zoning ordinance.
- Improper storage of trash containers or trash accumulation. **No trash service.**
- Home occupations or business without license.
- Parking of vehicles on unpaved surfaces.
- Violations of the zoning ordinance.
- Commercial vehicles or vehicles licensed at 20,000 lb. or more parked in residential district.
- Adverse water drainage onto adjoining property.

**General Rule:** A building permit is required any time a building is erected; enlarged; repaired; improved; converted; reconstructed; altered; moved; removed; demolished. If you have questions, please contact City Hall (314) 427-8009.

### **Licensing of Vehicles**

When a person becomes a resident of the State of Missouri, such person must register any motor vehicle they own and operate on public highways of the State of Missouri with the Missouri Department of Revenue within thirty days after becoming a resident of the State of Missouri.

## **SEWER LATERAL REPAIR PROGRAM**

### **Effective July 2023**

The City of St. Ann participates in the Sanitary Sewer Lateral Repair Program. Residential structures, including single-family detached homes and duplexes, are assessed an annual fee to their property taxes to help fund the repair program. Should you experience problems with your sewer lateral, please follow the steps below to ensure an expedient repair.

1. Call a plumber and have the sewer lateral cabled to clear any blockages or root infiltration. Cabling the lateral may solve the problem. In areas with mature trees roots are often the cause of sewer backups. Substantially solid sewer laterals that merely have a few roots in them will not be repaired or replaced. Cabling of such lines is the homeowner's responsibility.

Minor Issues **Not Included in the Program** • Cracked Trap Shaft • Only Broken Yard Trap/Cleanout • Minor Cracks in the Line Without Water Leakage or cave-in • Belly in Lines • Sewer Line Located Under Any Part of Your Home, Including Additions • Off-set joints that do not cause a cave-in • Blockages That Can Be Cabled • Tree Roots,

If the problem persists, continue below.

2. Submit a completed Sewer Lateral Repair Program Application Packet to the City of St. Ann. Include the following:

**Completed Application**

**Copy of a paid invoice for sewer lateral cabling, completed within the last 30 days**

**Letter from MSD if you received one.**

**Proof of paid property tax**

**\$800.00 application fee/deposit**

3. The City will schedule to have the sewer lateral camera inspected in order to investigate and determine the exact defect causing the sewer backup. The city will review the findings of the camera inspection and confirm the defect.

4. If the defective pipe can be lined, the city will approve to do so. This often avoids digging up streets, sidewalks, yards, etc.

5. If the repair has to be dug up, the City will solicit bids from its list of approved contractors. The city will then select the lowest and best bid from the bids submitted by interested plumbers. The city will perform one underground inspection and one final grade inspection in connection with the corrective work.

6. The maximum amount that the City will pay for corrective work to an applicant under this policy is \$4,000.00, and any amount incurred for more than \$4,000.00 shall be the sole responsibility of the applicant.

7. If application is denied, the camera fee will be deducted from the deposit fee.

